

## MyCyberTwin's Virtual Agents Use Artificial Intelligence to Assist Clients

By [Julie Schicktanz](#) on September 20, 2011 11:59 AM | [No Comments](#)

To cap off the morning session, [MyCyberTwin](#) showed how virtual agents use artificial intelligence to convey emotion when interacting with customers:



"MyCyberTwin will demo its Artificial Intelligence solutions - called virtual agents - and give a detailed explanation about how current leading financial institutions are using the technology today and will use the technology in the future. It is a powerful demo to show an audience how a computer thinks and answers questions in real-time, helping customers get the answers they need while helping companies garner the intelligence of the customers visiting their websites."

**Product Launched:** September 2011

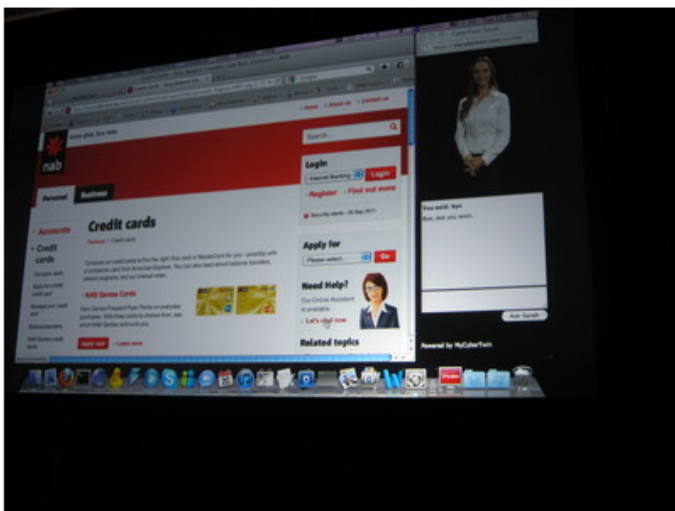
**HQ Location:** New York, NY & Sydney, Australia

**Company Founded:** January 2005

**Metrics:** The company has been funded by millions in federal grant funding, angel investors and founder seed capital, and is in rapid growth, having delivered Virtual Agents to some of the largest organizations in the world, including two banks on the Forbes top 25, HP, NASA and others.

**Website:** [mycybertwin.com](http://mycybertwin.com)

**Presenting Dr. John Zakos (Co-Founder & CIO) & Todd Barrish (PR)**



<http://finovate.com/2011/09/mycybertwin.html>

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